



PDUG Minutes of 27/10/06

In Attendance

Julia Pearson
Steve Patis
Zoë Crutchley
Norma Naylor
Peter Hayward
Ian Topp

Apologies

Roger Hall
Louise Shaw
Bill Broadribb
Lesley James
Jim O'Rourke
Peter Rayner
Brian Morgan

1. Meeting Started Approx 1400.

Apologies .A.O.B. Web Site. Favell House Focus Groups

- 2. Introductions.** Peter was welcomed to the Group and pointed towards the website for a fuller explanation of what the PDUG was about.

3. Acceptance of Minutes and Actions carried forward

Minutes of 29/09/06 accepted.

4. PDUG response to Disability Equality Scheme.

The questionnaire from Margaret Stirmeay asking for three things the PCT do well, and three things that the PCT do not do so well at was debated. The following was the agreed points that the PDUG wished to put forward.

Question 1. Name 3 things we (PCT) do well for you (please give examples)

- a. One lady stated that she had good service for her wheelchair. The purchase of the wheelchair had been a joint effort in order for her to remain in work. Although it was stated this was a number of years ago.
- b. It was thought the services were good when a crisis had been reached. This was thought generally about the NHS that emergency services were good at reacting to crisis and being flexible at times of need.
- c. Once individual relationships had been built up access to services was improved.

Question 2. Name 3 things we could do better

- a. Being consistent and acting on previously agreed strategies. An example of this was the failure to integrate Favell House with Cynthia Spencer.
- b. Reducing the waiting times for equipment and services. An example of this was that although people are assessed as being eligible for equipment or services the resources were just not available.
- c. Improved communication and awareness of services actually available between professionals and who is responsible for what. An example of this was that GPs had been unaware of the existence of Favell House.

Question 3 Which of your examples is most important to you and why?



The group thought that better communication to facilitate awareness of services etc would most help those accessing services for the first time.

5. ICT hub for voluntary and Community Organisations.

Ian explained how he had attended a free conference on the use on Information Communication Technology (ICT) for community organisations. The conference had been of use in so far that it had highlighted the importance of ICT and had provided a list of resources in the form of free advice.

6. Calling Annual General Meeting/ Neurological Alliance/Palliative care visioning day.

The next PDUG meeting would include the AGM on the agenda. Nominations for election to the Executive Committee must be made by members of the Group in writing and must be in the hands of the secretary of the Executive Committee at least 14 days before the annual general meeting. Should nominations exceed vacancies, election shall be by ballot. Although it was assumed those present on the Executive committee would stand for re-election the Group wished for more members on the Executive committee. Any body wishing to stand for election on to the Executive committee should let their wishes be known to any member ASAP.

Members were informed about the **Neurological Alliance** meeting in Leicester on the 6th November 10.00-12.00.

The **Palliative** care-visioning day on the 14 November 9.30 –16.15 in Hinckley. Any member wishing to go can contact Ian (01604 406710) who will provide transport if spaces are still available.

7. AOB. PDUG Website. (www.pdugnorthants.org.uk)

The group was shown the updated PDUG website with the new home page etc. Steve again requested all members to check out the website to check the accuracy and if any one had any ideas or requests to be added to the site. It was agreed that the site would still not be signed off formally until members had the opportunity to view and comment on the site. The Group thanked Steve and Zoë on the time and expertise they had put into the website.

ACTION All Users are requested to view the website before it is registered with the search engines please do so by the 15/11/06. Comments to feed back to Steve/Zoe

Favell House Focus Groups

Ian had received a letter from Lesley stating her disappointment that he was unable to participate. Ian explained that he was under the impression that Lesley was only looking for two members from the Group and they should be disabled. Zoë also explained that she had received the same letter. It was thought best that Ian contacted Lesley to see how the PDUG would be able to feed into the focus groups.

ACTION Ian

Next PDUG meeting date will be sent out with Agenda.