



PDUG

- I wish to receive the newsletter
- I wish to receive minutes and agendas of PDUG meetings
- I wish to attend meetings
- I wish to receive a copy of the Group operating procedure.

Name _____

Address _____

Email _____

(Please note we are a voluntary and independent organisation and your details will not be passed on)

YOUR VIEWS AND EXPERIENCES WILL HELP TO IMPROVE SERVICES NOT ONLY FOR YOURSELVES BUT ALSO FOR OTHERS



PDUG

PHYSICAL DISABILITY USER GROUP

**9 Holman Close
Weston Favell
Northampton
NN3 2TF**

Tel 01604 406710

Email

Iantopp@btopenworld.com

**PHYSICAL
DISABILITY
USER GROUP**

Your service providers value your views, experiences, ideas & wishes.



Tele 01604 406710

Who are we?

We are a group of people who have used the physical disability services in Northamptonshire. If you want to

- **Have your say**
- **Meet other disabled people or unpaid carers.**



- **Find out what's happening to services**

We issue a quarterly newsletter to keep Users updated.

in Northampton

Please return completed form

to—

PDUG, 9 Holman Close

Weston Favell Northampton. NN3 2TF

Or Alternatively Ring 01604 406710

Or Email iantopp@btopenworld.com

Our aims are

1. To obtain individual User's experiences of services.
2. To ensure future services are designed around User's needs
3. To provide a safe environment where Users can conduct a forum on disability issues relating to the services used.
4. To develop a communication strategy for keeping Users informed about services and the existence of the User Group
5. To provide a trained User for interview selection teams
6. To support one another.

We work to the following principles

The User Group works towards improving the service for ALL Users. This is facilitated by adopting the six principles agreed upon by all stakeholders during the County Wide Consultation process in 2001

1. Consistency
2. Equity of Access
3. Best use of resources
4. Relevance
5. User control
6. Joint working